

CONTRACTING THE MONEY BACK GUARANTEE

The organization of the eDreams Mitja Marató Barcelona offers the possibility of guaranteeing the refund of the registration fee in case of not being able to attend the race, by contracting the Money-Back Guarantee through the form.

If you have contracted the service and you are forced to withdraw from the race, you will be able to do it until the **1st of February 2023 at 18:00h (Spanish time)**.

Any cancellation after 01/02/23 at 18:01h (Spanish time) will not be entitled to any kind of refund.

HOW TO APPLY FOR THE MONEY-BACK GUARANTEE?

IMPORTANT: The Guarantee must be contracted on the same day as the check-in. No contracts will be accepted after the registration has been processed.

To contract the guarantee, payment must be made by POS from the registration form.

BASIC RULES GOVERNING THE GUARANTEE

The participant subscribing to this guarantee in his/her own name declares that he/she has read and accepts:

First. - The guarantee can only be taken out on the same day and at the same time as registration. Guarantees will not be accepted after registration has been completed. Payment of the guarantee shall be made by POS.

Secondly. - The organisation will pay the amounts paid up to the moment of cancellation by the participant, only for the registration and complements acquired through the registration form. The amount of the guarantee is non-refundable, as well as the travel package (hotel, flights, etc.) in case of purchase.

Third. - The duration of the guarantee will be effective from the moment of registration (after confirmation of payment) until 01/02/23 at 18:00h.

Fourth. - The participant will proceed to the payment by TPV from the registration form on the same day of registration.

Fifth. - No guarantee will be accepted that does not comply with the first or fourth point.

Sixth. - In order to carry out the cancellation process, the participant must send an e-mail to the organisation (info@edreamsmitjabarcelona.com) communicating the cancellation.

IMPORTANT: the refund will be made through the same payment system, i.e. the amount will be credited to the account of the card with which the payment was made, with the exception of the amount of the Guarantee.